

How to Cancel a Booking from our Website

1 Go to www.arcclimbing.ca

From the Yoga tab at the top, click on "Schedule" Scroll down to the Calendar.

ARC CLIMBING KIDS AT ARC **YOGA** PRICING EVENTS ABOUT CONTACT SIGN UP FOR ARC >

Today's Hours: 5:00 PM - 10:00 PM | SIGN WAIVER

SCHEDULE

- NEW TO YOGA
- DROP-IN CLASSES
- WORKSHOPS
- YOGA PROGRAMS
- YOGA THERAPY
- PRIVATE SESSIONS

You may notice that our schedule isn't chock full just because we allow us cleaning time between classes and allow you to clear out prior to the arrival of the next class after.

Reservations can be cancelled up to 2 hours prior to the start of the class. No refunds for late-cancellations or no-shows. No refunds with memberships will be subject to a \$10 fee. Due to the size of our studio space we need to be strict about cancellations, please understand your understanding.

If the class you'd wish to attend is already full you will be placed on the waitlist. If a space becomes available you will automatically be added to the class and receive a confirmation email. **If this happens within 2 hours of the class you can't attend you won't be charged.**

Before coming to the studio

2 Click on "Login or create Profile"

Click on "Login or create profile" located in the upper right corner of the calendar.

Save time! Log In or Create Profile

Month Week Day

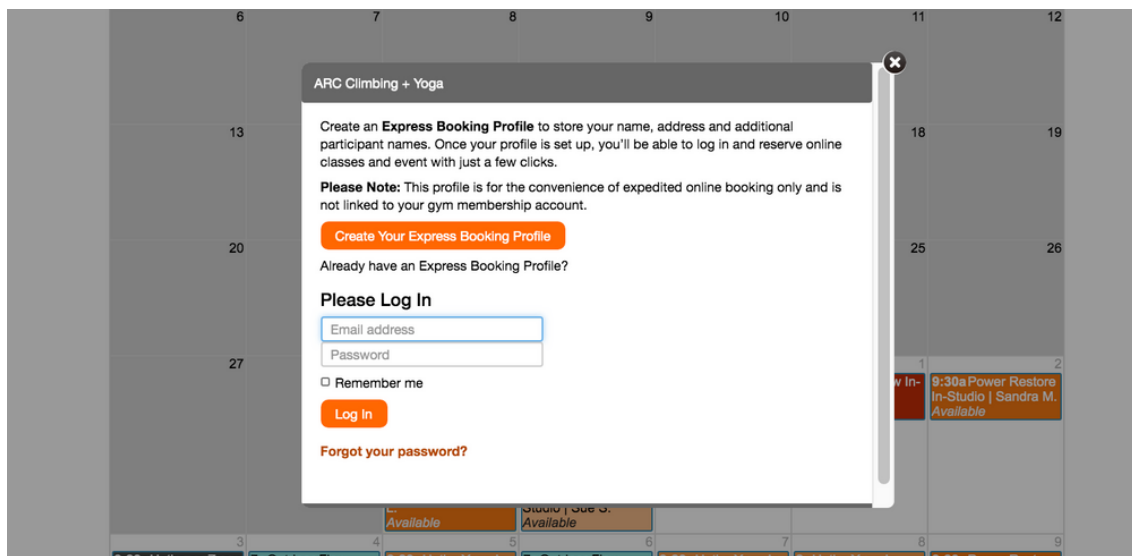
Mon	Tue	Wed	Thu	Fri	Sat	Sun
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31	1	2
		9:30a Hatha Yoga In-Studio Sandra M. Full. Available	7a Outdoor Flow Yoga - Katherine Bell Gazebo Angie K. Available	9:30a Hatha Yoga In-Studio Sandra M. Full. Available	9:30a Power Flow In-Studio Laura S. Available	9:30a Power Restore In-Studio Sandra M. Available
		5p Power Flow In-Studio Johnathon L. Available	5p Flow In-Studio Sue S. Available	12p Hatha Express on Zoom Kristen M. Available		
		7:30p Power Restore 75 In-Studio Brittany L. Available	7p Yin Yang Yoga In-Studio Sue S. Available			

If you already have a website profile and are logged in your name will appear, rather than the "Login or create profile" link. Click on your name.

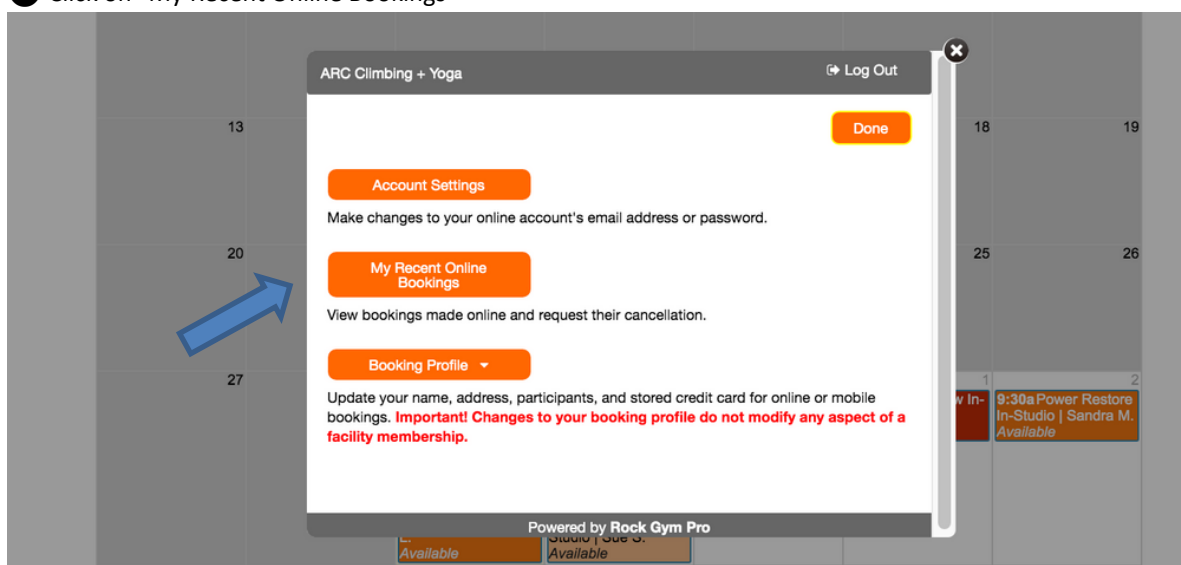


3 Login

Login with your email and password. If you do not have a profile you will be prompted to create one.



4 Click on "My Recent Online Bookings"



5 Click Cancel

Click "Cancel" under the booking you wish to cancel. The status will change to "cancel pending" until received and changed, then it will change to "cancelled". There is nothing you need to do after this point.

The screenshot shows a calendar interface for July 2020. A modal window titled "ARC Climbing + Yoga" is open, displaying a list of "Recent Online Bookings". A blue arrow points to the "Cancel" button under the first booking. The background calendar shows dates from Monday to Sunday, with various classes scheduled.

ARC Climbing + Yoga

Log Out

<< BACK

Recent Online Bookings

- ARC Climbing + Yoga
Power Flow In-Studio – Sat, August 8, 9:30 AM to 10:30 AM
Cancel
- ARC Climbing + Yoga
Hatha Express on Zoom – Fri, July 31, 12 PM to 12:45 PM
Cancel
- ARC Climbing + Yoga
Power Flow In-Studio – Wed, July 29, 5 PM to 6 PM
Cancelled
- ARC Climbing + Yoga
Power Flow In-Studio – Wed, July 22, 5 PM to 6 PM
Cancelled
- ARC Climbing + Yoga
Power Flow In-Studio – Tue, July 21, 7 PM to 8 PM
Cancelled
- ARC Climbing + Yoga
Power Flow In-Studio – Sat, July 18, 9:30 AM to 10:30 AM

Calendar details:

Day	Class	Status
Mon 29	9:30a Hatha Yoga In-Studio Sandra M.	Full
Tue 30	7a Outdoor Flow Yoga - Katherine Bell Gazebo Angie K.	Available
Tue 30	5p Flow In-Studio Sue S.	Available
Tue 30	7:30p Power Restore 75 In-Studio Rdttany	Available
Wed 31	9:30a Hatha Yoga In-Studio Sandra M.	Full
Wed 31	12p Hatha Express on Zoom Kristen M.	Available
Thu 1	9:30a Power Flow In-Studio Laura S.	Available
Fri 2	9:30a Power Restore In-Studio Sandra M.	Available